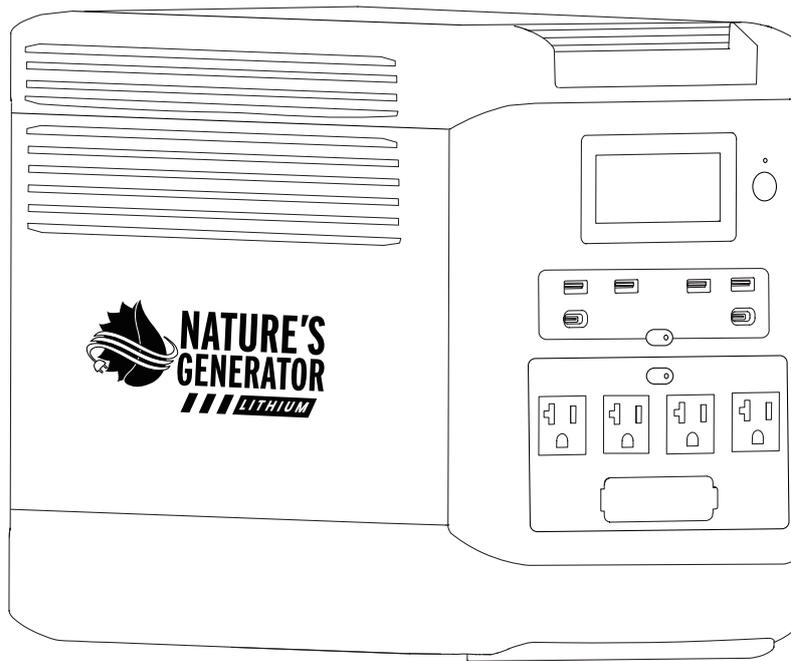


Nature's Generator Lithium 1800 User Manual



Nature's Generator Lithium 1800

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1.0 Important Safety Instructions

1. Read these instructions.
2. Keep this user manual in a safe and accessible place.
3. Take note of all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Do not block any ventilation openings.
7. Do not use near flammable gases or fumes or other apparatus that produce a large amount of heat.
8. Only use attachments/accessories approved by the manufacturer.
9. Refer all servicing to qualified service personnel. Servicing is required when the equipment has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the equipment, the equipment has been exposed to rain or moisture, has been dropped or does not operate normally.
10. The equipment should not be exposed to dripping or splashing, and no objects filled with liquids, such as drinking glasses or vases, should be placed on the equipment.

1.1 Warning

1.1.1 Electric Shock Hazard

Keep away from children. Nature's Generator Lithium 1800 generates the same potentially lethal AC power as a normal household wall outlet. To reduce the risk of fire or electric shock, do not remove any cover or expose the device to rain or moisture. Do not insert foreign objects into the AC outlets or the ventilation holes.

1.1.2 Explosion Hazard

Do not burn or incinerate this item. This item may explode, causing property damage or personal injury. Do not use near flammable gases or fumes or other apparatus that produces large amounts of heat.

1.1.3 Lightning Hazard

For added protection for your device during a lightning storm, unplug it from the power outlet and disconnect the cables. This helps to prevent property damage and personal injury from lightning and power line surges.

1.1.4 Energy and Burn Hazard

Nature's Generator Lithium 1800 has lithium iron phosphate batteries, which can present a risk of burn or fire hazard from high current because of short-circuit.

1.1.5 Replacement Parts

When replacement parts are required, make sure that the service technician uses replacement parts specified by the manufacturer that have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock, personal injury, or other hazards.

1.2 Caution

1.2.1 Damage Requiring Service

Stop using the Nature's Generator Lithium 1800 and refer servicing to qualified service personnel under the following conditions:

- If liquid has been spilled or objects have fallen into your Nature's Generator Lithium 1800.
- If your Nature's Generator Lithium 1800 has been exposed to rain or water.
- If your Nature's Generator Lithium 1800 has been dropped or damaged in any way.
- When your Nature's Generator Lithium 1800 exhibits a distinct change in performance.

1.2.2 Cold Weather

Cold temperatures can impact Nature's Generator Lithium 1800 performance. If you are in area that will be consistently below freezing, we recommend keeping your Nature's Generator Lithium 1800 in an insulated location.

1.2.3 Recycling and Disposal

Your Nature's Generator Lithium 1800 may contain materials that are regulated for environmental reasons. Your Nature's Generator Lithium 1800 also contains materials that can be recycled and reused. To help protect the environment, contact your local authorities for information about disposal or recycling and about finding a recycler in your area before you dispose of your Nature's Generator Lithium 1800.

1.2.4 Safety Check

After completing any service or repair to this device, ask the service technician to perform routine safety checks to determine that your Nature's Generator Lithium 1800 is in correct operating condition.

1.2.5 Servicing

These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

1.2.6 Metal Tools

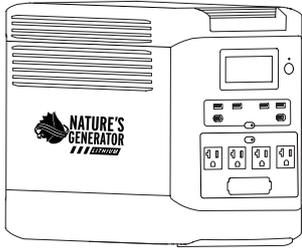
Be very cautious when working with metal tools on or around Nature's Generator Lithium 1800. The potential risk exists by dropping a tool to spark or short circuit batteries or other electrical parts and could cause an explosion.

2.0 Introduction

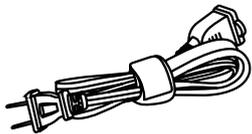
Congratulations on your new Nature's Generator Lithium 1800, a state-of-art energy storage system that provides reliable power for emergencies, off grid living, or wherever power is needed.

2.1 Unpacking Your Nature's Generator Lithium 1800

2.1.1 Nature's Generator Lithium 1800



2.1.2 AC Power Cord

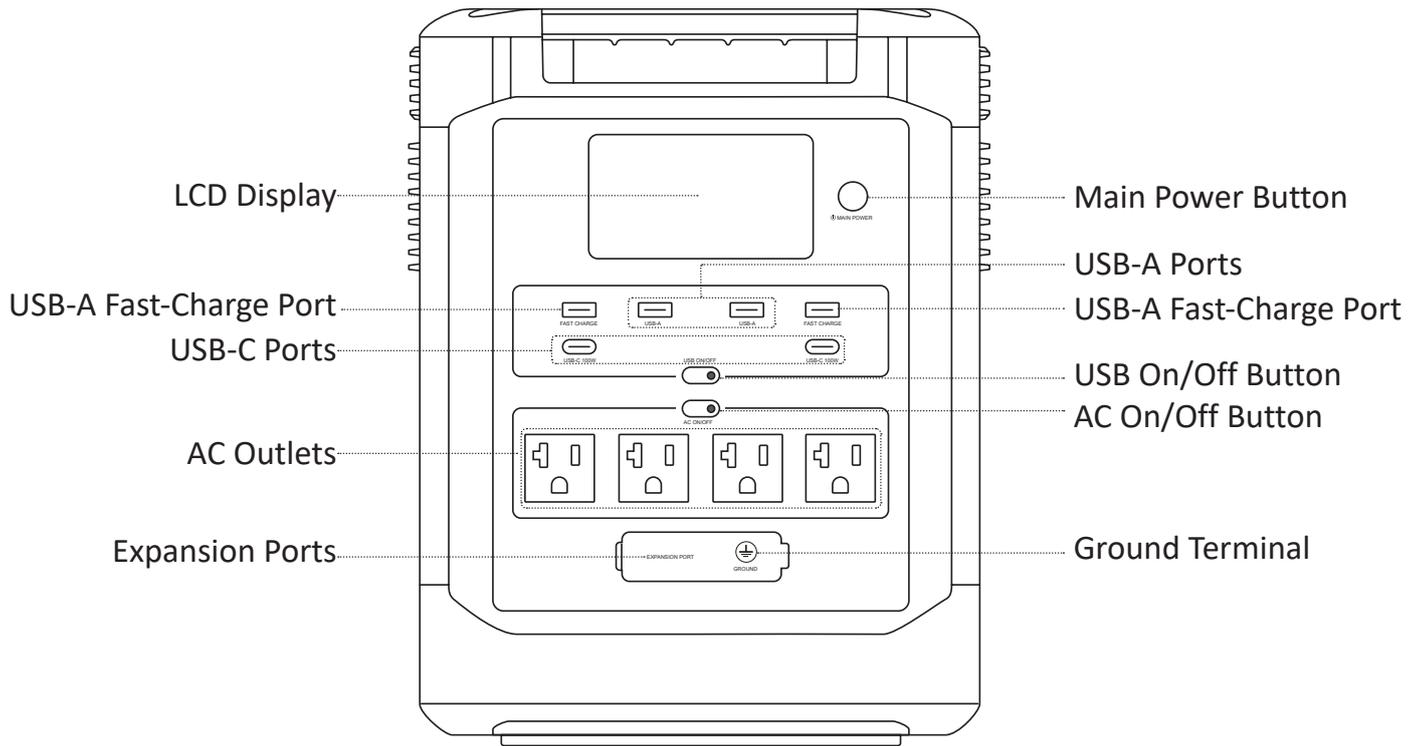


2.1.3 This User Guide



2.2 Get to Know Your Nature's Generator Lithium 1800

2.2.1 Nature's Generator Lithium 1800 Front View



LCD Display: Shows the information of the system.

Main Power Button: Turns on or off the main power of Nature's Generator Lithium 1800.

USB-A Ports: Provide 5Vdc 2.4A 12W output.

USB-A Fast-Charge Ports: Provide 20Vdc 3A 60W output.

USB-C Ports: Provide 20Vdc 5A 100W output.

USB On/Off Button: Turns on or off the USB output.

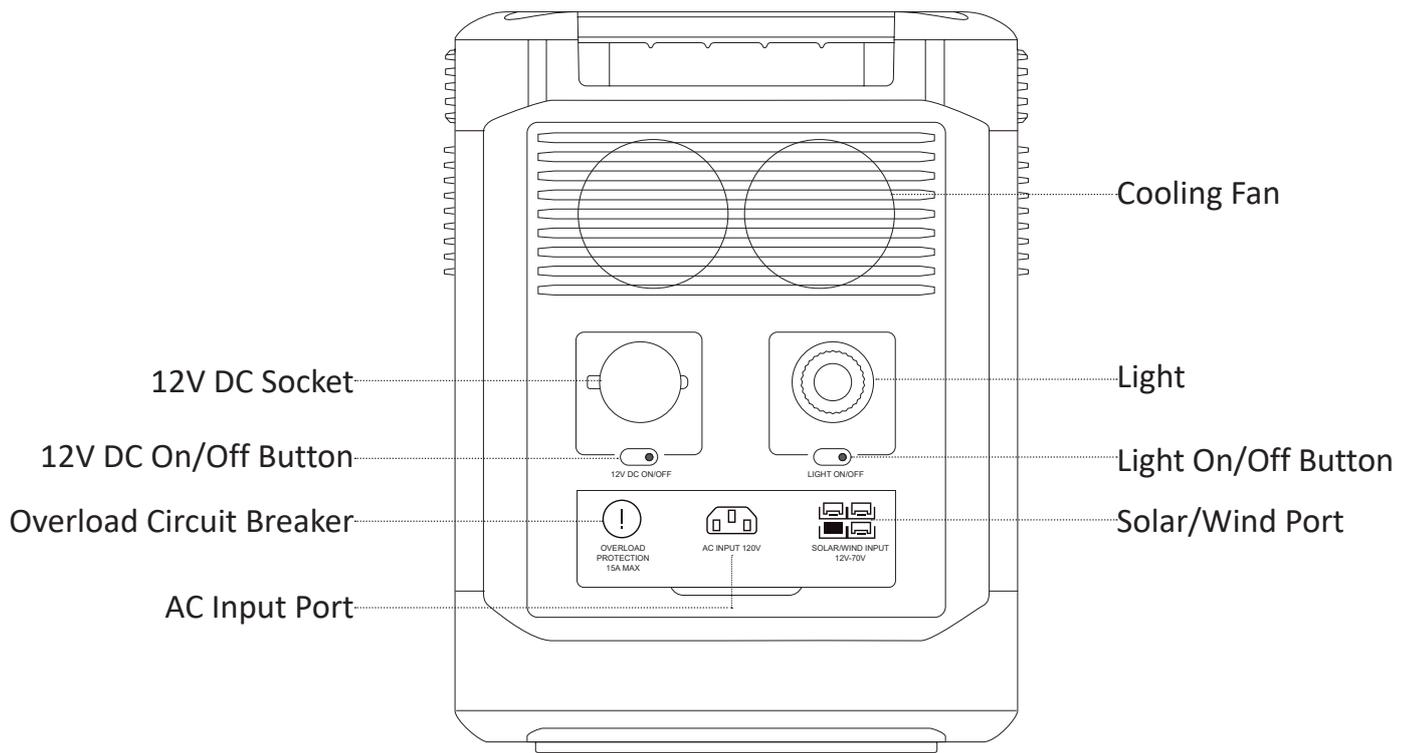
AC On/Off Button: Turns on or off the AC outlets.

AC Outlets: Provide 120Vac pure sine wave output.

Expansion Ports: Connect another Nature's Generator Lithium 1800 by the Link Cable (sold separately) to extend the run time or the Combiner (sold separately) to expand the power.

Ground Terminal: For grounding connection.

2.2.2 Nature's Generator Lithium 1800 Back View



Cooling Fan: Automatically turns on or off to control the internal temperature.

12V DC Socket: Provides 12Vdc 10A 120W output.

12V DC On/Off Button: Turns on or off the 12V DC output.

Light: Provides 100 lumen light or SOS strobe.

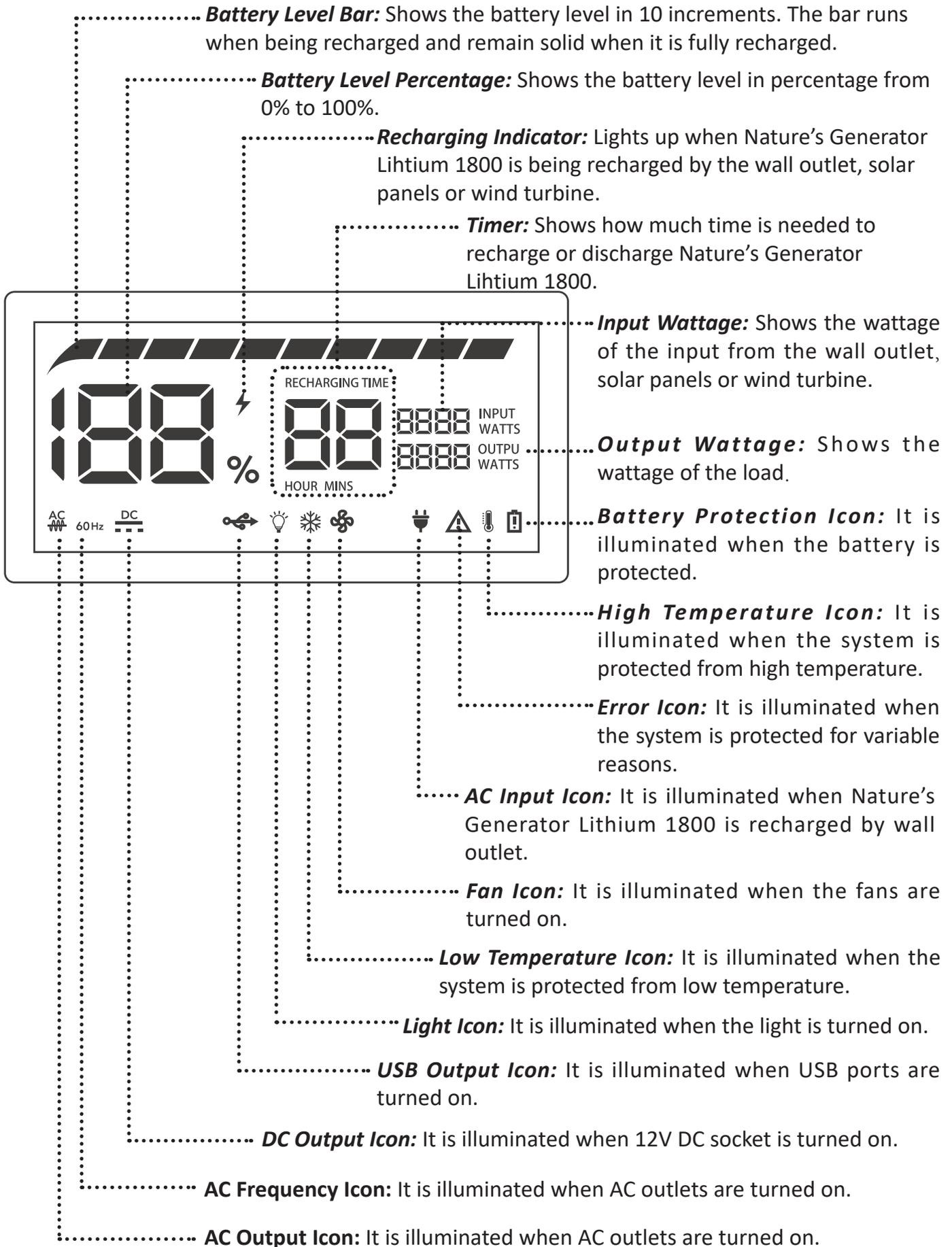
Light On/Off Button: Turns on or off the light.

Overload Circuit Breaker: Automatically protects the system if the load exceeds 15A during power relay mode.

AC Input Port: Connects the wall outlet by using the included power cord.

Solar/Wind Port: Connects up to 600W solar panels or up to 150W wind turbine.

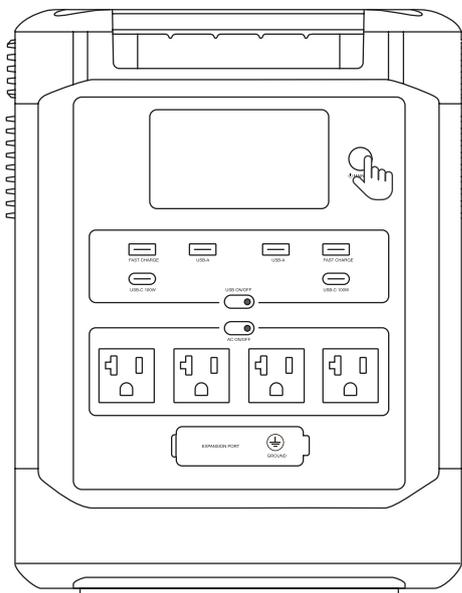
2.2.3 Nature's Generator Lithium 1800 LCD Display



2.3 Using Your Nature's Generator Lithium 1800

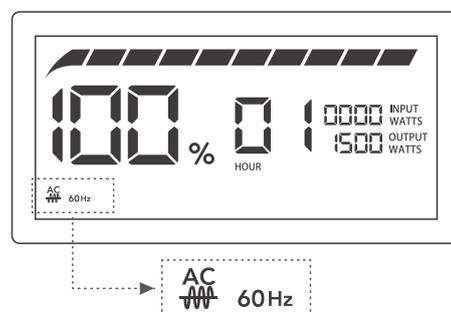
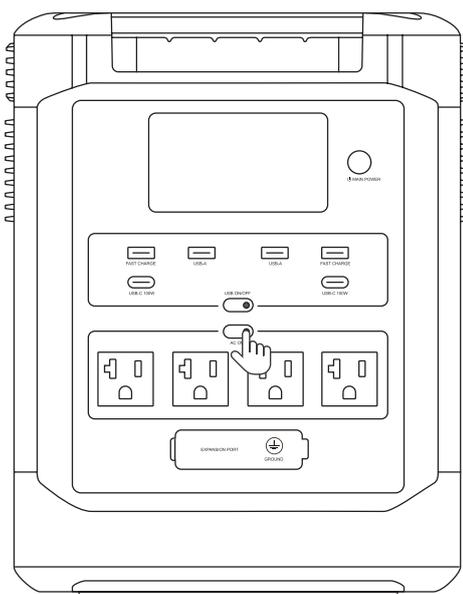
2.3.1 How to Use Your Nature's Generator Lithium 1800

1. Press and hold the Main Power Button for 2 seconds to turn on your Nature's Generator Lithium 1800. The indicator above the Main Power Button will light up and the LCD display will show the system information.

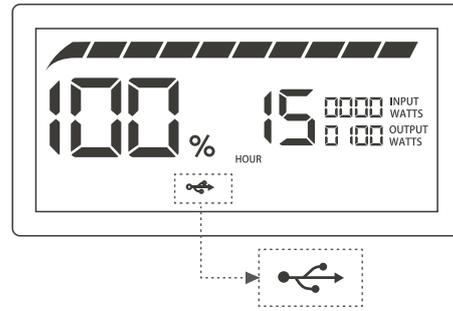
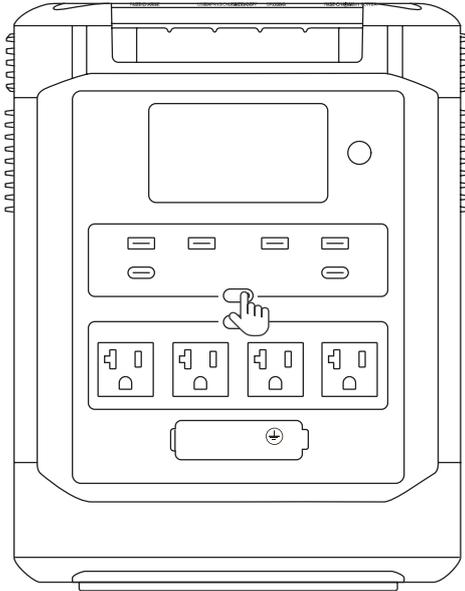


Press and hold for
2 seconds

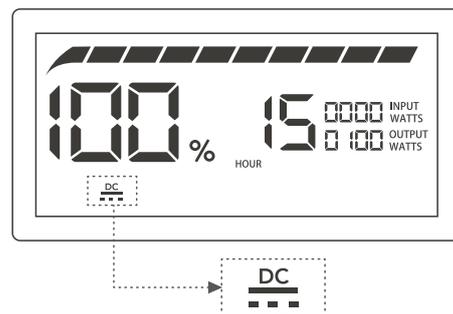
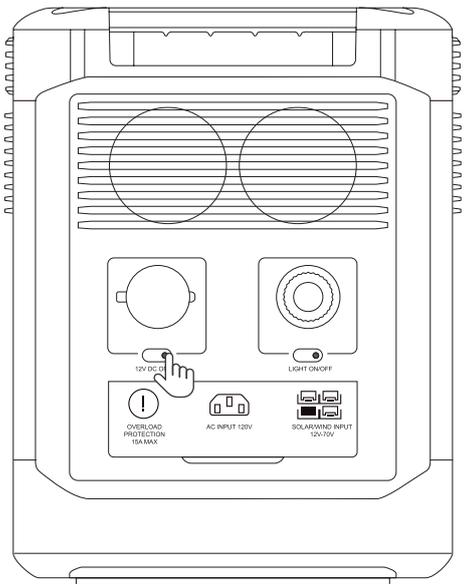
2. Press the AC On/Off Button to turn on the AC outlets. The indicator on the button will light up and the AC Output Icon and AC Frequency Icon will be illuminated. Plug in your AC devices, power up, and the LCD display will show the run time and the output wattage. Press the AC On/Off Button again to turn off the AC outlets.



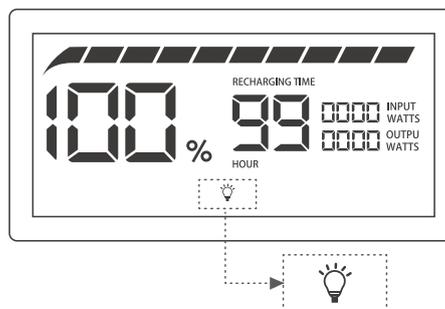
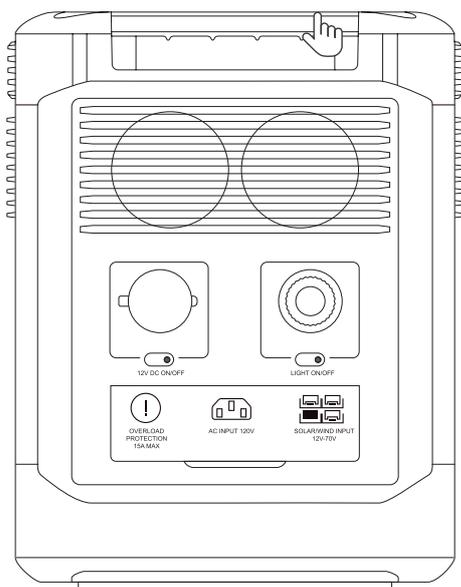
3. Press the USB On/Off Button to turn on the USB ports. The indicator on the button will light up and the USB Icon will be illuminated. Plug in your USB cables and the LCD display will show the run time and the output wattage if it exceeds 5W. Press the USB On/Off Button again to turn off the USB ports.



4. Press the 12V DC On/Off Button to turn on the 12V DC Socket. The indicator on the button will light up and the DC Output Icon will be illuminated. Plug in your devices, power up, and the LCD display will show the run time and the output wattage. Press the 12V DC On/Off Button again to turn off the 12V DC socket.



5. Press the Light On/Off Button to turn on the light. The indicator on the button will light up and the Light Icon will be illuminated. Press the Light On/Off Button again to turn the light into SOS strobe. Press the Light On/Off Button one more time to turn off the light.

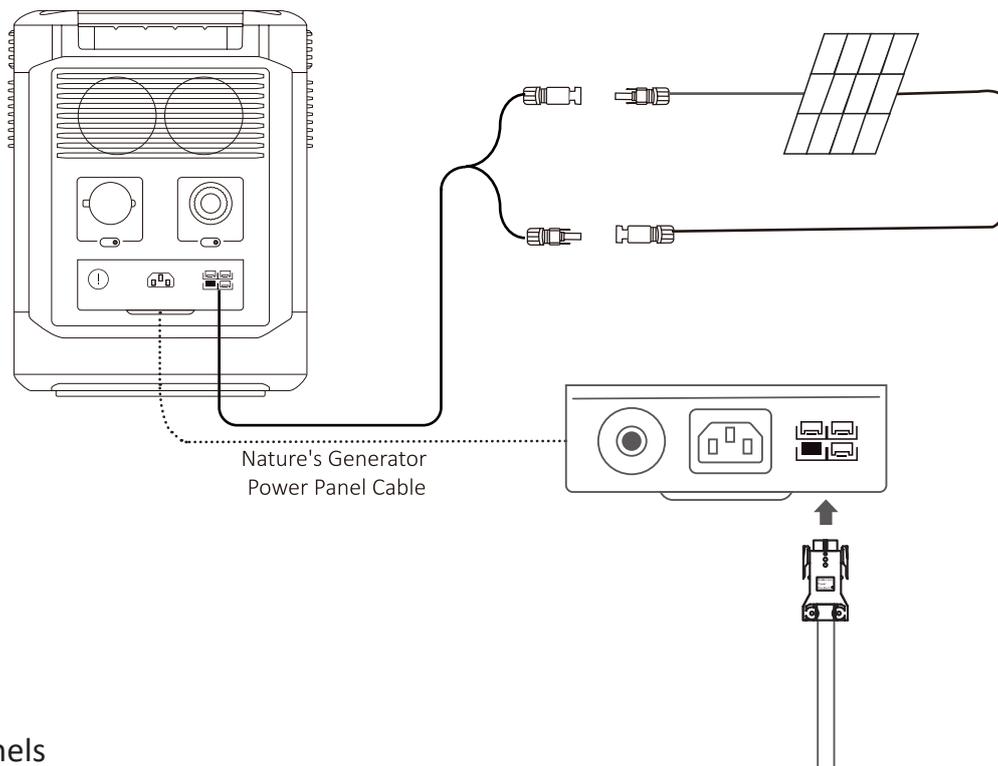


2.4 How to Recharge Your Nature's Generator Lithium 1800

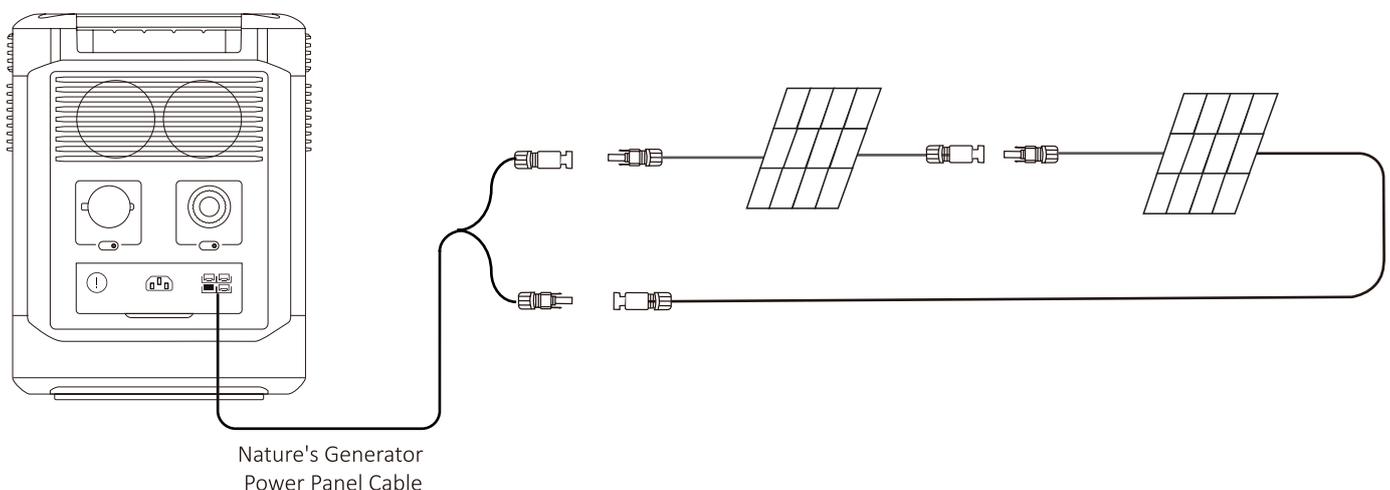
2.4.1 Recharging from Nature's Generator 100W Power Panels (sold separately):

- Place your Nature's Generator 100W Power Panels where they will get as much direct sunlight as possible. While direct sunlight is always preferred, the power panels will also send a small amount of charge to your Powerhouse during hazy or overcast sky conditions.
- Connect the Nature's Generator 100W Power Panels as the diagram below.
- Insert solar panel plug into Solar/Wind Port of your Nature's Generator Lithium 1800. The LCD display will show the recharging time and the input wattage.

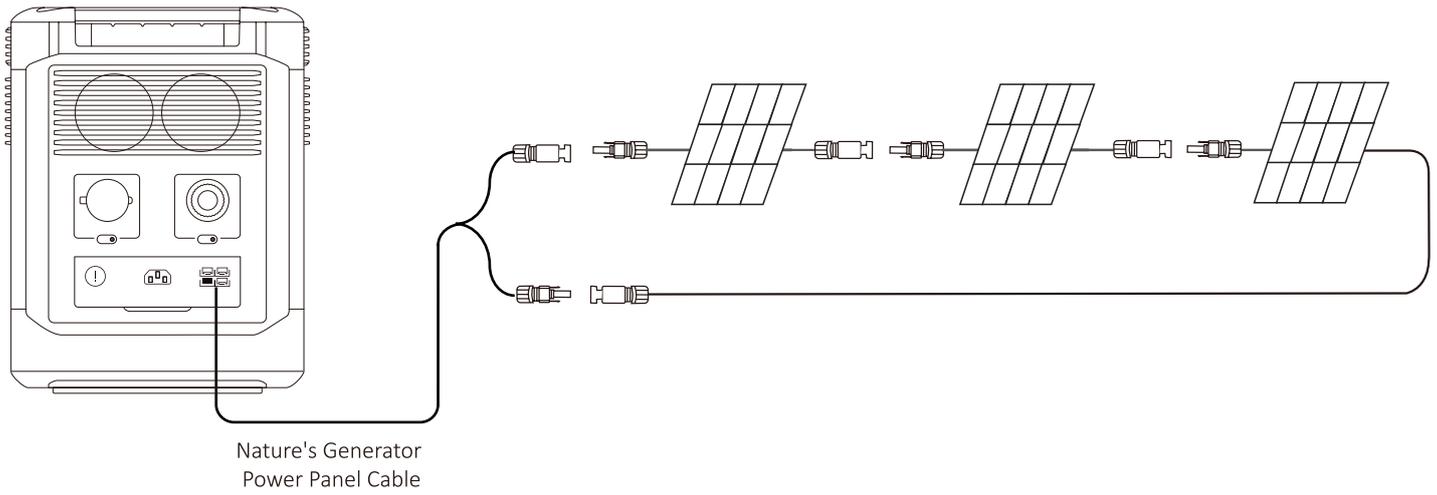
One Power Panel



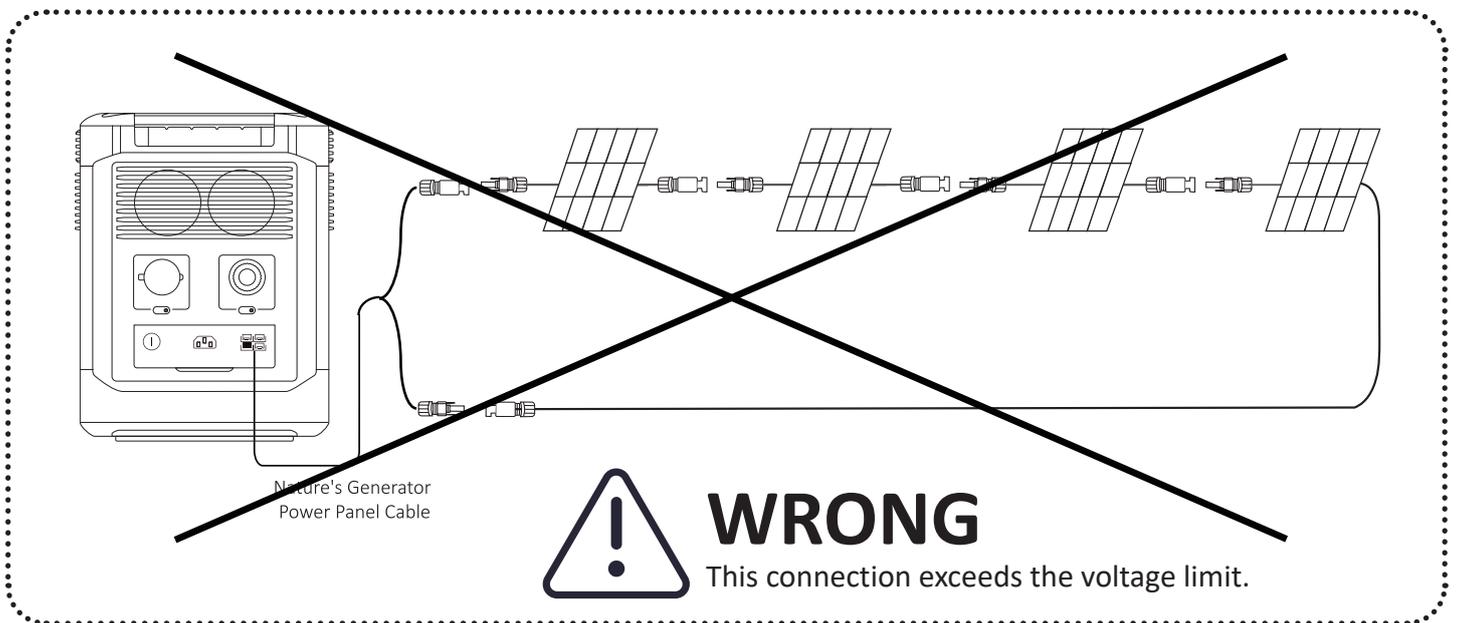
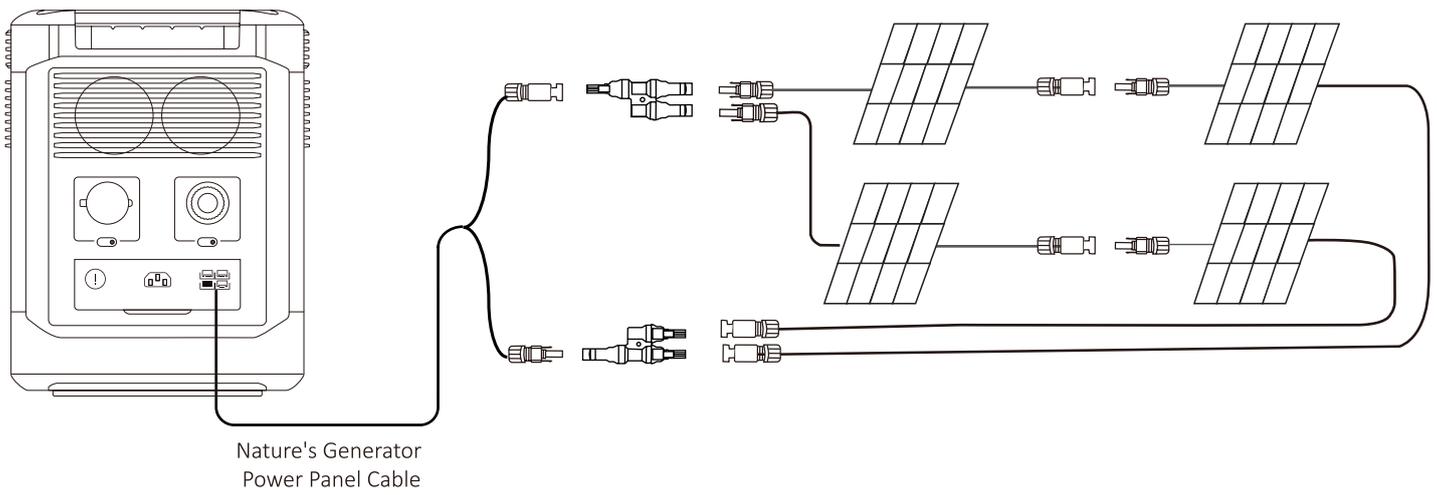
Two Power Panels



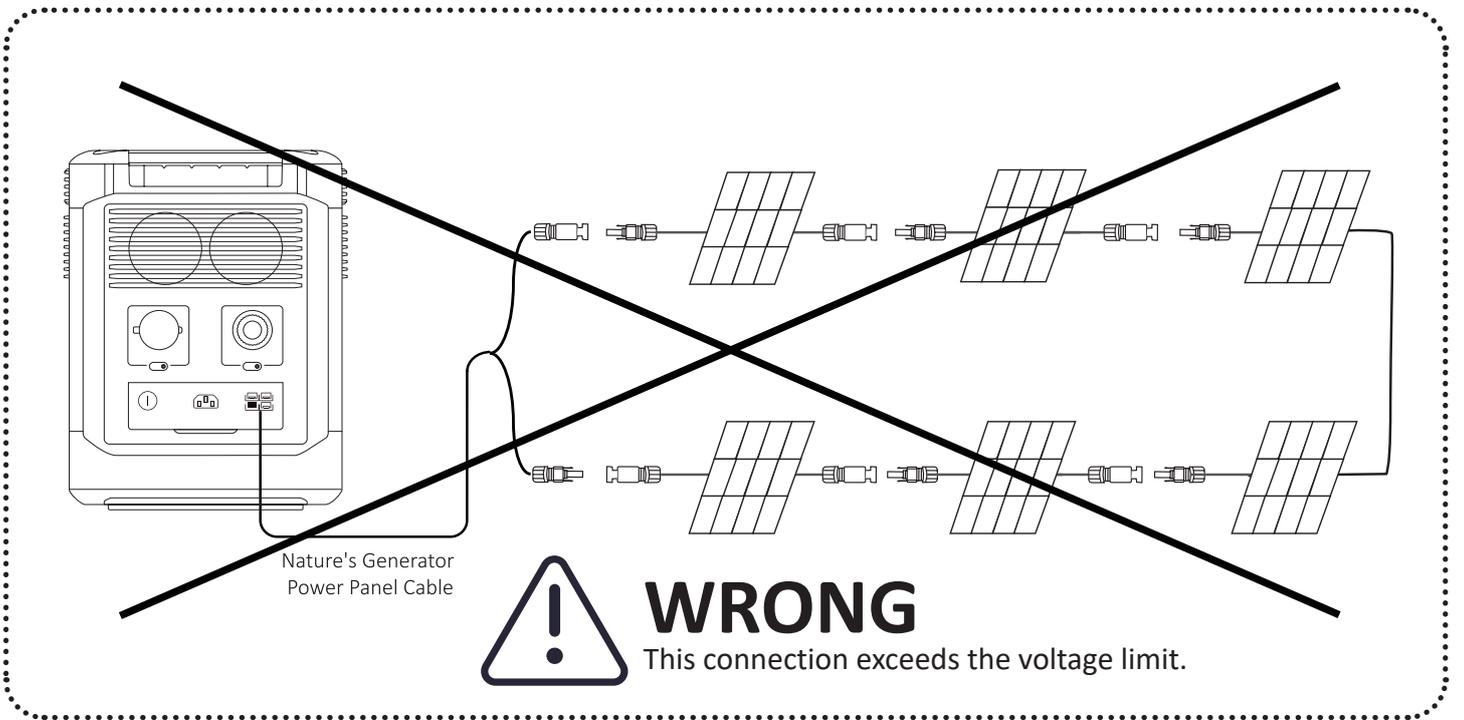
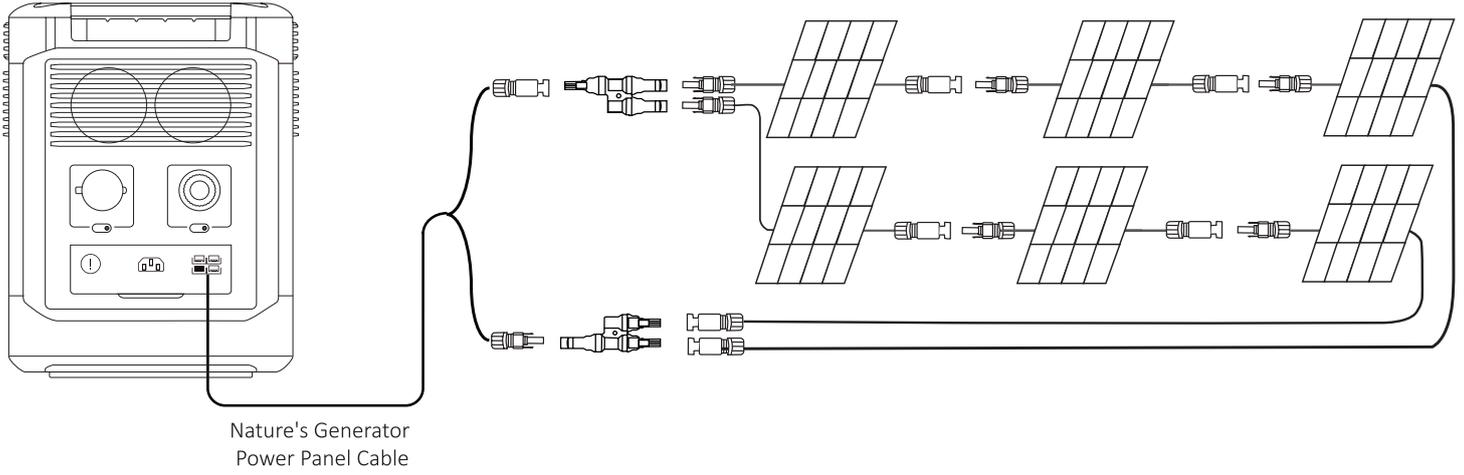
Three Power Panels



Four Power Panels

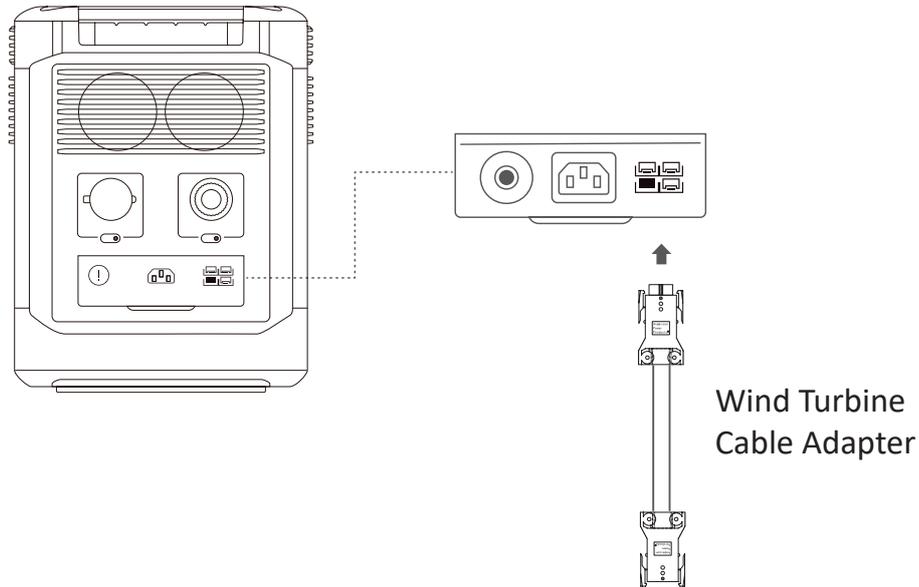


Six Power Panels



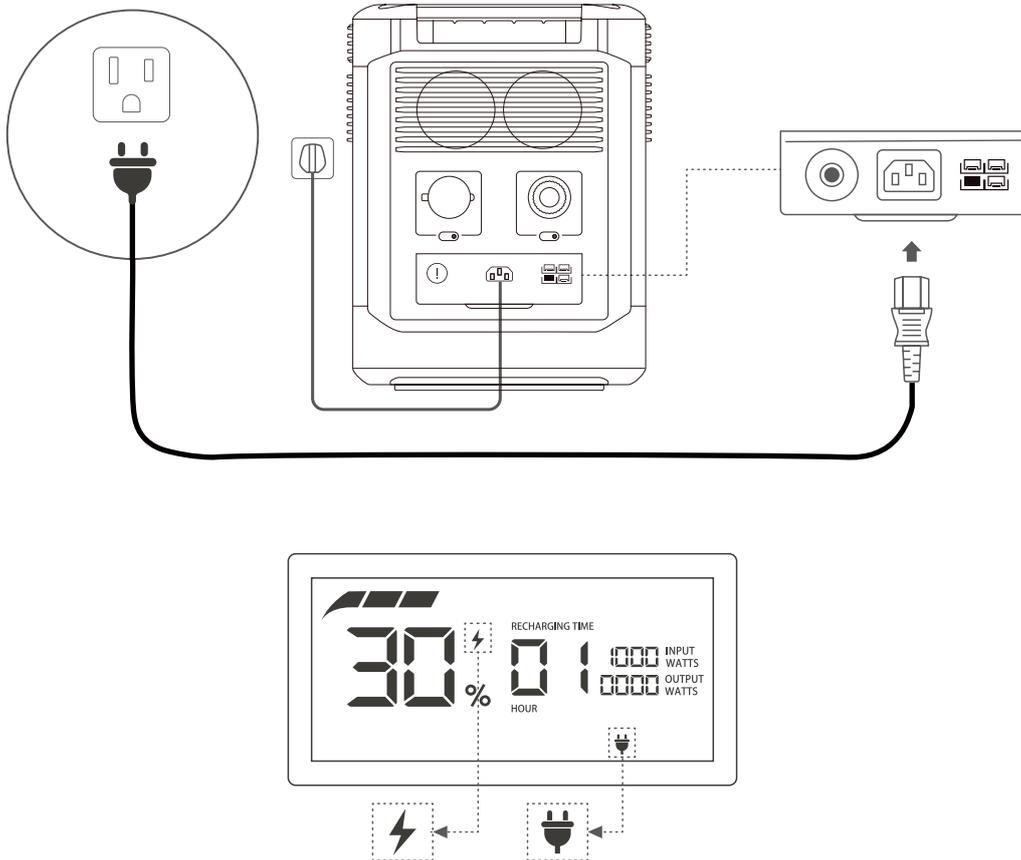
2.4.2 Recharging from the Nature's Generator Wind Turbine (sold separately):

- a. Place your Nature's Generator Wind Turbine where it will get sufficient wind.
- b. Follow the instructions on the manual of Nature's Generator Wind Turbine to set up the wind turbine.
- c. Connect the wind turbine cable to the wind turbine cable adapter (sold separately).
- d. Connect the cable adapter into Solar/Wind port of your Nature's Generator Lithium 1800. You will know it is recharging when LCD display lights up, recharging indicator icon is illuminated, and battery bar starts running.



2.4.3 Recharging from the wall outlet.

- Insert the power cord to the AC Input Port of the Nature's Generator Lithium 1800.
- Plug the other end of the power cord into the wall outlet. The LCD display will show the recharging time and the input wattage.
- Nature's Generator Lithium 1800 has built-in the intelligent fast charging technology that will prioritize to use the free energy from solar panels or wind turbine if they simultaneously charge Nature's Generator Lithium 1800 with the wall outlet.



Power Relay Mode

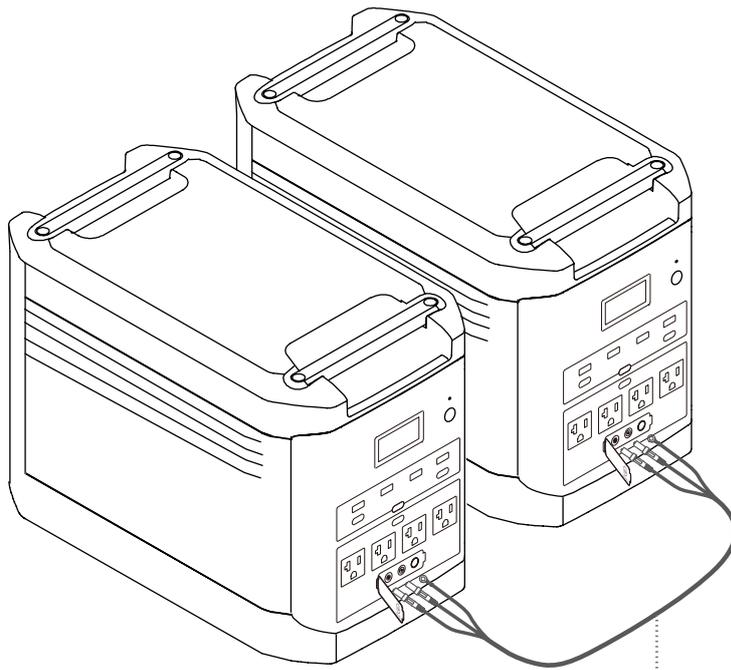
You can recharge your Nature's Generator Lithium 1800 and power your devices at the same time. By doing so, your Nature's Generator Lithium 1800 turns into power relay mode and your devices will receive power directly from the wall outlet. If the power goes out suddenly, your Nature's Generator Lithium 1800 will supply power to your connected AC devices within 10ms (milliseconds). Please check the specifications of your device for the required switching time.

2.5 How to Expand Your Nature's Generator Lithium 1800

2.5.1 Extend the run time:

You can extend the run time of your Nature's Generator Lithium 1800 by connecting to another Nature's Generator Lithium 1800 by the Nature's Generator Lithium 1800 Link Cable.

- a. **IMPORTANT!** Please make sure the AC outlets are turned off!
- b. Connect the red connector of Nature's Generator Lithium 1800 Link to the red connector of Nature's Generator Lithium 1800, Connect the black connector of Nature's Generator Lithium 1800 Link to the black connector of Nature's Generator Lithium 1800 and connect the green ground connector of Nature's Generator Lithium 1800 Link to the copper connector of Nature's Generator Lithium 1800.
- c. Repeat the same steps on the other Nature's Generator Lithium 1800.
- d. Press the AC On/Off Button to turn on the AC outlets of both Nature's Generator Lithium 1800s.
- e. Plug in your AC devices to any outlets of either Nature's Generator Lithium 1800. It is recommended to use the Nature's Generator Lithium 1800 that has higher battery level at first. The run time is increased because the power consumption is shared between both Nature's Generator Lithium 1800s.

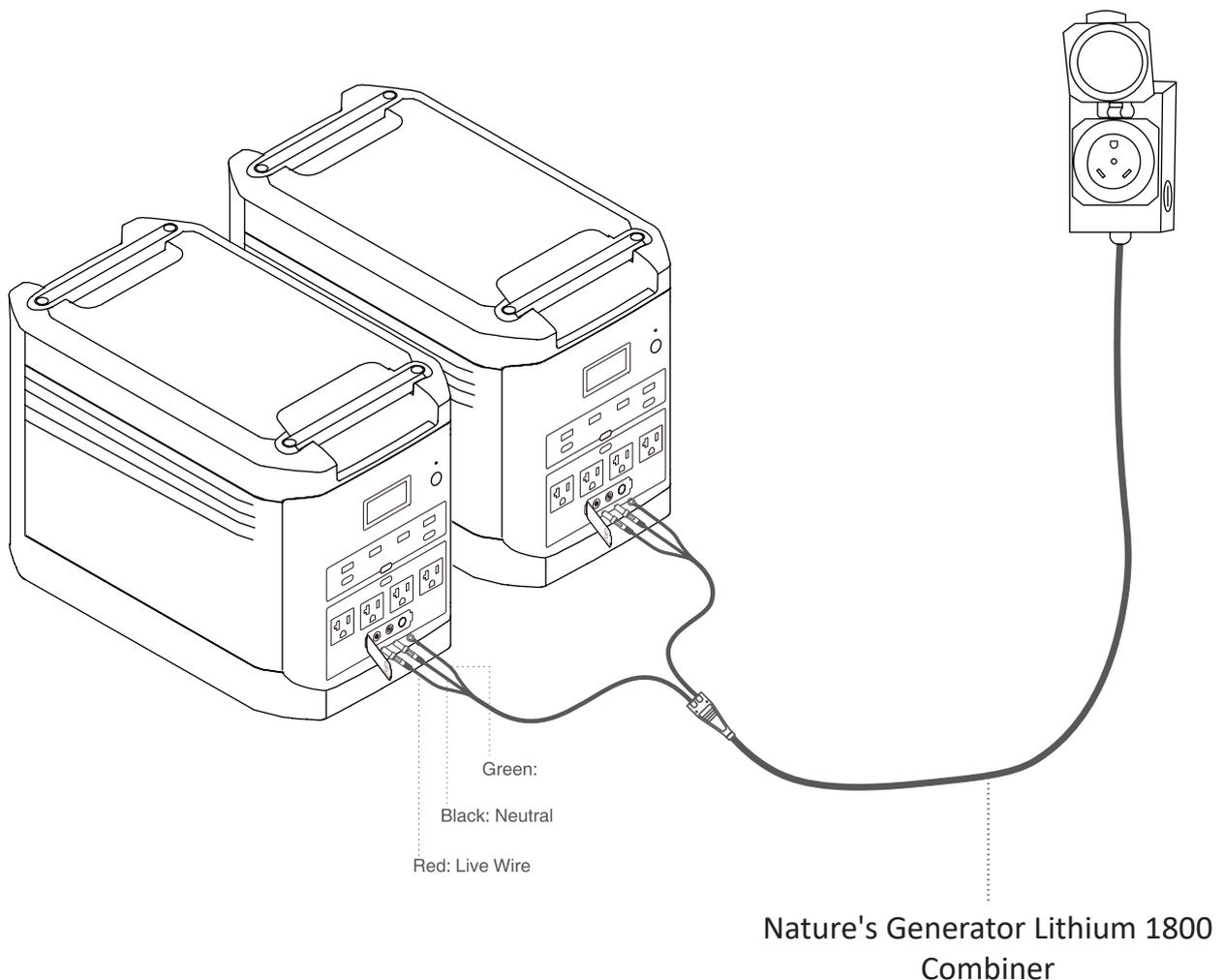


Nature's Generator Lithium 1800
Link Cable

2.5.2 Expand the Power:

You can expand the power from 1800W to 3600W by connecting to another Nature's Generator Lithium 1800 by the Nature's Generator Lithium 1800 Combiner.

- a. **IMPORTANT!** Please make sure the AC outlets are turned off!
- b. Connect the red connector of Nature's Generator Lithium 1800 Combiner to the red connector of Nature's Generator Lithium 1800, Connect the black connector of Nature's Generator Lithium 1800 Combiner to the black connector of Nature's Generator Lithium 1800 and connect the green ground connector of Nature's Generator Lithium 1800 Combiner to the copper connector of Nature's Generator Lithium 1800.
- c. Repeat the same steps on the other Nature's Generator Lithium 1800.
- d. Press the AC On/Off Button to turn on the AC outlets of both Nature's Generator Lithium 1800s.
- e. Plug in your AC devices to the outlet on your Nature's Generator Lithium 1800 Combiner. You will receive 120V30A 3600W power from the combiner by combining the two Nature's Generator Lithium 1800s.



2.6 How to Maintain and Store Your Nature's Generator Lithium 1800

Turn off the main power and AC outlets when your Nature's Generator Lithium 1800 is not in use. Recharge your Nature's Generator Lithium 1800 once every six months and store it in a ventilated, cool and dry location. This keeps the battery healthy and prolongs its life. Failure to maintain Nature's Generator Lithium 1800 by these steps can result in battery damage which will void the product warranty.

Clean your Nature's Generator Lithium 1800 with a soft, lint-free cloth. If your Nature's Generator Lithium 1800 is very dirty, moisten a soft, lint-free cloth in a weak detergent solution, squeeze the excess moisture from the cloth, then wipe Nature's Generator Lithium 1800 with the cloth, followed by a clean dry cloth to wipe down you Nature's Generator Lithium 1800.

3.0 Troubleshooting

3.1 My solar panels cannot recharge my Nature's Generator Lithium 1800.

Please follow these steps.

- a. If you are not using Nature's Generator 100W Power Panels, make sure the other solar panels have similar specifications.
- b. Make sure the power panels are pointed directly towards the sun. The solar panels may produce little or no power if they are placed in the shade.
- c. Check the cable connections on Nature's Generator 100W Power Panels and your Nature's Generator Lithium 1800. Make sure all the connectors are properly secured.
- d. Follow the solar panel layout diagrams on this manual and make sure no more than three Nature's Generator 100W Power Panels are connected in series. If the LCD display shows protection code E10 or E11, it means the solar panel layout is not correct.

3.2 My wind turbine cannot recharge my Nature's Generator Lithium 1800.

Please follow these steps.

- a. If you are not using Nature's Generator Wind Turbine, make sure the other wind turbine has similar specifications.
- b. Make sure there is sufficient wind that spins the wind turbine fast enough. The wind turbine must spin fast enough to generate high enough voltage to recharge Nature's Generator Lithium 1800.
- c. Check the cable connections on your Nature's Generator Wind Turbine and Nature's Generator Lithium 1800. Make sure all the connectors are properly secured.
- d. If possible, use the power drill to turn the rotor shaft of the wind turbine to do a simulation test. Set the power drill at high speed mode and use the appropriate drive bit to turn the rotor shaft of the wind turbine. If the wind turbine is good, it should recharge Nature's Generator Lithium 1800.

3.3 My wall outlet cannot recharge my Nature's Generator Lithium 1800.

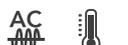
Please follow these steps.

- a. Make sure there is power from the wall outlet that Nature's Generator Lithium 1800 is connected to.
- b. Check your power cable connectors and make sure all the connectors are properly secured.
- c. Check if there is any protection code on the LCD display. If it shows the protection code of E4 or E5, it means the power from the wall outlet is abnormal. You need to use another power source.

3.4 My Nature's Generator Lithium 1800 does not power my AC device(s).

Please follow these steps:

- Verify your AC devices are suitable for use with your Nature's Generator Lithium 1800. The Nature's Generator Lithium 1800 works with 120V 15A 1800W maximum.
- Some devices might require grounding before they can be used. Ground Nature's Generator Lithium 1800 before trying to power these types of devices.
- Some devices might draw far more than 1800W when starting up, even if their running wattage is less than 1800W. Check that device's manual to obtain more information.
- Make sure the main power is turned on by pressing and holding the Main Power Button.
- Make sure the AC outlets are turned on by pressing the AC On/Off Button.
- Check if there is any protection code on the LCD display and follow the solutions below to solve the issue.

Protection Codes	Solutions
  Icon flashes. Icon stays on.	The inverter is protected. Remove the connections from all the input ports and output ports. Restart Nature's Generator Lithium 1800.
  Icon flashes. Icon stays on.	The battery is protected. Remove the connections from all the input ports and output ports. Restart Nature's Generator Lithium 1800.
  Icon flashes together. Icon stays on.	The inverter is protected from over loading. Remove the connections from all the input ports and output ports. Restart Nature's Generator Lithium 1800.
  Icon flashes together. Icon stays on.	The inverter is protected from high temperature. Make sure the fan is not blocked and place Nature's Generator Lithium 1800 in a cool location for 2 hours. Restart Nature's Generator Lithium 1800.
  Icon flashes together. Icon stays on.	The inverter is protected from high current load. Make sure the AC device is suitable for Nature's Generator Lithium 1800. Remove the connections from all the input ports and output ports. Restart Nature's Generator Lithium 1800.
  Overload Circuit Breaker pops up.	The inverter is protected from overload in power relay mode. Remove the connections from all the input ports and output ports. Press the Overload Circuit Breaker. Restart Nature's Generator Lithium 1800.
	The battery is protected from high voltage. Discharge Nature's Generator Lithium 1800 by 12V DC port or USB ports.
	The battery is protected from low voltage. Recharge Nature's Generator Lithium 1800 by wall outlet, solar panels or wind turbine.
	The inverter is protected. Remove the connections from all the input ports and output ports. Restart Nature's Generator Lithium 1800.
	The inverter is protected. Remove the connections from all the input ports and output ports. Restart Nature's Generator Lithium 1800.

3.5 My Nature's Generator Lithium 1800 battery drains fast.

Please follow these steps.

- a. Check the wattage of your AC device(s). Some devices like a hair dryer, microwave or vacuum draw large amounts of power and thus the battery drains fast. Please always monitor the wattage output information on the LCD display.
- b. When your AC device is not in use, turn off AC outlets of your Nature's Generator Lithium 1800 to conserve power. The AC outlets consume a considerable amount of power even while nothing is connected to the AC outlets.
- c. When Nature's Generator is not in use, press and hold the Main Power Button to turn off the main power to eliminate unnecessary battery drainage.

4.0 Technical Specifications

Battery:

Type: Lithium Iron Phosphate (LiFePO4)
Capacity: 48V 30Ah (1440Wh)
Life Cycles: > 3000 cycles
Self-discharge: Recommend to recharge every 6 months

Inverter:

Output Continuous Power: 1800W
Output Peak Power: 3600W
Output Voltage: 120V single phase
Output Frequency: 60Hz
Output Power Form: pure sine wave
Output Outlets: 4 totally

Ports:

USB-A Ports: 5V 2.4A 12W per port
USB-A Fast Charge Ports: 20V 3A 60W per port
USB-C Ports: 20V 5A 100W per port
12V DC Port: 12V 10A 120W
Expansion Port: Built-in

Charges:

AC Charger: 1000W
Solar Charger: 600W
Wind Charger: 150W (shared port)
Charge mode: MPPT

General:

Dimensions: 15.4 x 8.9 x 11.6 inches (392*226*294mm)
Optimal Operating temperature: 68 – 86°F (20 – 30°C)
Storage Temperature: 14 – 113°F (-10 – 45°C)
Charging Temperature: 32 – 113°F (0 – 45°C)
Discharging Temperature: 14 – 113°F (-10 – 45°C)
Weight: 40 lbs (18 kg)

5.0 Notice

Nature's Generator products, services, and features are subject to the agreed-upon terms and conditions during purchase. Please note that some products, services, or features described in this manual may not be available under your purchase contract. Unless otherwise specified in the contract, Nature's Generator makes no representations or warranties of any kind, express or implied, with respect to the contents of this manual.

The contents of this manual are subject to change without notice. Please get the latest version from: <https://naturesgenerator.com/pages/help-center> If you have any questions or concerns about this manual, please contact Nature's Generator support for further assistance.

6.0 WARRANTY & RETURNS

6.1 Limited Warranty

Natures Generator Inc. warrants to you, the original purchaser/owner of the product purchased and used in the United States, that all products shall be free of defects in the original manufacture of the materials or workmanship from the original date of delivery through the specific "Warranty Period" -- with each product's warranty period specifics set forth herein.

Nature's Generator warrants the product(s) purchased directly online from Nature's Generator or from a Nature's Generator authorized dealer/reseller (in its original packaging and with its warranty statement inside) against defects in materials and workmanship when used in accordance with the product's Nature's Generator User Manual, technical specifications, and other Product published guidelines during the specific product's Warranty Period stated below starting from the date of delivery to the original purchaser/owner.

The exclusive remedies available under this Limited Warranty are product repair or replacement which can only be performed by Nature's Generator or an approved dealer. To receive warranty service, the purchaser/owner must contact Nature's Generator customer service for issue-determining troubleshooting and to ensure the owner understands all of the service procedure steps.

6.2 Limited Warranty Coverage for Specified Products:

6.2.1 For all Nature's Generator Portable Generators or the Whole-home Powerhouse Generators or Solar Panels or Wind Turbines or Accessories: Warranty Coverage Period for:
Twelve (12) Months: Shipping, Parts and Labor.

6.2.2 For Nature's Generator Whole-home MyGrid 10K System: Warranty Coverage Period is for Thirty-six (36) months with:
Months 1-12: Shipping, Parts & Labor
Months 13-36: Parts Only.

6.2.3 For Nature's Generator Transfer Switches: Warranty Coverage for sixty (60) Months with:
Months 1-12: Shipping, Parts and Labor.
Months 13-24: Parts & Labor
Months 25-36: Parts Only
Months 37-60: Major Parts Component*
(*i.e. Contactors, Controlling Modules.)

6.3 Warranty Guidelines:

6.3.1 Warranty begins upon delivery of the product to the purchaser/owner.

6.3.2 Unit must be registered and have proof of purchase available.

6.3.3 Any and all applicable warranty repairs and/or concerns must be performed and/or addressed by Nature's Generator.

6.3.4 Nature's Generator will, at its sole discretion, repair or replace any part(s) which, upon evaluation, inspection, and testing by Nature's Generator is found to be defective.

6.3.5 Any equipment the purchaser/owner claims to be defective must be evaluated by Nature's Generator.

6.3.6 Damage to any covered components caused by use of an after-manufacture incompatible part or parts will not be covered by this warranty.

6.3.7 Any damage caused by the owner after receipt of the product is the responsibility of the owner and is not covered by this warranty.

6.3.8 Proof of performance of all required maintenance must be available.

6.3.9 Shipping to and from Nature's Generator for service will only be covered for 12 months and for a product with a manufacturer's defect requiring repair or replacement. If, upon inspection, it is found there is not a manufacturer's defect -- but instead an issue was caused by owner error or maintenance negligence or misuse -- the shipping, parts, and repair labor will be paid by the owner.

6.4 What does this Warranty Cover?

This Limited Warranty is conditioned on proper use of the product.

During the Warranty Period, if the original manufacture of the materials or workmanship of the product is determined to be defective by an authorized dealer or Natures Generator, then Natures Generator will at its sole discretion: (1) repair the product with new or rebuilt parts; or (2) replace the product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Natures Generator Inc. and are not returned. If service of products or parts are required after the Warranty Period expires, the product owner must pay all shipping, parts and labor charges. This warranty lasts as long as the original purchaser owns the product during the Warranty Period. Warranty coverage terminates if the original owner sells or otherwise transfers the product. As far as applicable law allows, the Warranty Period will not be extended or renewed or otherwise affected due to subsequent exchange, repair, or replacement of the Product. Product or part(s) repaired or replaced during the Warranty Period will be warranted for the remainder of the original Warranty Period from the date of repair or replacement.

6.5 The following will NOT be covered by this warranty:

6.5.1 Costs of normal maintenance.

6.5.2 Normal wear and tear including, without limitations, wear and tear of batteries which are consumables.

6.5.3 Damage to product caused by accidents, handling, or incorrect storage.

6.5.4 Damage/failures caused by operation with loads or installations other than what is recommended or specified by Nature's Generator.

6.5.5 Unauthorized modification/misapplication will not be warranted unless authorized by Nature's Generator in writing.

6.5.6 Damage to any covered components or consequential damages caused by the use of a non-compatible part(s) or noncompliance with Product instructions.

6.5.7 Failures due to normal wear and tear, rough handling, accident, misuse, abuse, negligence, improper installation, incorrect sizing, as well as fire, water, lightning or other acts of nature.

6.5.8 Damage related to rodent, reptile, and/or insect infestation.

6.5.9 Diagnostics or repairs performed by individuals other than Nature's Generator or not authorized in writing by Nature's Generator.

6.5.10 Damage that occurs because the product was not properly installed and/or was installed in a location that is not protected from weather if the product's user manual so directs.

6.5.11 Failures caused by any force majeure (act of God) or external cause including, and without limitation, fire, theft, freezing, war, lightning, earthquake, windstorm, hail, water, tornado, hurricane, or any other matters which are reasonably beyond the manufacturer's control.

6.5.12 Shipping costs associated with expedited shipping.

6.5.13 Any incidental, consequential, or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).

6.5.14 Failure to adequately package the product for transportation.

6.5.15 Extreme or external causes beyond the manufacturer's reasonable control including but not limited to failures or surge fluctuations in electrical power or failures to wireless networks or environmental electromagnetic interference or damaging solar flares.

6.5.16 Connection to improper power supply or faulty home wiring.

6.5.17 Any product with a warranty period that has expired.

6.6 Please note that the Limited Warranty does not cover the following:

- Cosmetic damage
- Damage due to force majeure, such as lightning strikes, fire, flood, etc..
- Accident
- Misuse
- Abuse
- Negligence
- Modification of any part of the product
- Damage due to incorrect operation or maintenance

- Connection to an incorrect voltage supply or faulty house wiring
- Refurbished products
- Consumables, such as batteries
- Products where the factory applied serial number has been altered or removed.

For these cases, repair labor fee, plus the cost of the part(s) to be replaced, and shipping will be charged to the customer.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE PURCHASER/OWNER'S EXCLUSIVE REMEDY. NATURES GENERATOR INC SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO: LOSS OR CORRUPTION OF DATA, LOSS OF USE OF PRODUCTS OR FUNCTIONALITY, LOSS OF BUSINESS, LOSS OF CONTRACTS, LOSS OF PROFITS, LOSS OF REVENUES, LOSS OF ANTICIPATED SAVINGS, INCREASED COSTS OR EXPENSES FOR ANY INDIRECT LOSS OR DAMAGE OR ANY CONSEQUENTIAL LOSS OR DAMAGE OR ANY SPECIAL LOSS OR DAMAGE WITH RESPECT TO THE PRODUCT. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE SPECIFIC PRODUCT WARRANTY PERIODS AND TERMS SET FORTH HEREIN. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD ENDS. THIS WARRANTY SUPERSEDES ALL OTHER WARRANTIES EXPRESS OR IMPLIED. SPECIFICALLY, NATURE'S GENERATOR MAKES NO OTHER WARRANTIES AS TO THE MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. PURCHASER'S SOLE AND EXCLUSIVE REMEDY AND NATURES GENERATOR'S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PART(S) AS SET FORTH HEREIN. IN NO EVENT SHALL NATURE'S GENERATOR BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF NATURE'S GENERATOR NEGLIGENCE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU ALSO MAY HAVE OTHER RIGHTS UNDER APPLICABLE LAW. EXCEPT AS PROVIDED IN THIS WARRANTY, NATURE'S GENERATOR FURTHER DISCLAIMS ANY RESPONSIBILITIES FOR LOSSES, EXPENSES, INCONVENIENCES, OR SPECIAL, INDIRECT, SECONDARY, OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP AND USE OF THE PRODUCTS. IF ANY WARRANTY TERM IS HELD TO BE ILLEGAL OR UNENFORCEABLE BY LAW, IT WILL BE EXCLUDED FROM THE WARRANTY WITH THE LEGALITY OF THE REMAINING TERMS NOT AFFECTED.

PLEASE NOTE: ALL CLAIMS MADE UNDER THIS LIMITED WARRANTY WILL BE GOVERNED BY THE TERMS SET FORTH IN THIS WARRANTY DOCUMENT AND THIS LIMITED WARRANTY SUPERCEDES ALL PREVIOUS NATURE'S GENERATOR WARRANTY STATEMENTS OR OTHER MARKETING MATERIALS.

6.7 How to Obtain Warranty Service?

Please call: 1-800-975-7909 Monday through Friday, 9:00AM to 5:00PM PST. You will be provided with a **Return Merchandise Authorization (RMA)** number and return instructions. Please include the RMA number prominently displayed on the shipping box and include your name, phone number and address with the product inside the box. Send product to:

NATURES GENERATOR INC
3233 Mission Oaks Blvd
Suite N
Camarillo, CA 93012

Contact Natures Generator Inc:
For customer service please call 1-800-975-7909

